



Group Water Scheme

IMPORTANT NOTICE

Normal water service restored

Date: _____

Dear member,

I am directed by the Board of _____ Group Water Scheme to inform you that recent problems with your water supply have been resolved and normal supply is now restored.

Sampling and analysis completed by *Local Authority/HSE/Other* in recent days has confirmed that our supply is once again fully compliant with the stringent quality standards required under the Drinking Water Regulations. Following consultation with the Local Authority – which liaises with the Health Services Executive – it has been agreed that it is now safe to “lift” the earlier notice that advised restrictions in the use of the water supply.

If your internal/domestic water system has been in general use throughout the period since DATE, you may now use your water supply as normal.

As a final precautionary measure, **if your internal/domestic water system has not been in use since DATE you should flush out your system by running your hot and cold taps for a period of at least thirty minutes** before resuming normal use of the water supply.

A preliminary investigation suggests that the recent contamination resulted from: _____

Should there be any further information regarding this matter, we will let you know.

Until then, we thank for your patience during this incident.

Yours sincerely

CAUTION: This is a sample letter and has been drafted as a guideline.

Group Water Schemes should adapt this letter in line with the particular circumstances, and after consulting with LA.

MS Word version of this letter can be obtained through your NFGWS Development Officer.